

**Information Technology Maintenance and Support Software Register (Renewals) 05-18-2021**

School or Department and Budget	Software or Service / Vendor	Main Purpose	Background	Not to Exceed	Renewal Term
Elementary Education Emergency Fund	Classlink, Inc.	Web-based Education	ClassLink is a leading provider of web-based and cloud-based education products that connect teachers and students with their classroom, their curriculum and each other in richer, more powerful ways. Founded in 1998, ClassLink's mission is to empower educators to improve learning through innovative systems and services. ClassLink provides unlimited one-click single sign-ons to web and Windows applications and instant access to files on school networks and cloud storage. Accessible from any device, ClassLink is ideal for any school district looking to increase engagement with their students, and meet related needs during COVID operations.	\$144,391	August 6, 2021 - August 5, 2024
Information Technology / COVID19 Fund	Send Grid / Twilio	Email Delivery	Twilio SendGrid is a cloud-based SMTP provider that acts as an email delivery engine, allowing you to send email without the cost and complexity of maintaining your own email servers. Twilio SendGrid manages the technical details of email delivery, like infrastructure scaling, ISP outreach, reputation monitoring, and real-time analytics.	\$1,400	July 1, 2021 - June 30, 2022
Information Technology / General Fund	Blackboard Inc.	District Communications	Blackboard is used to communicate by phone callouts and/or emails general information messages, attendance notifications and negative lunch balances. The smartphone app (Apple, Android) delivers district/school news including general notices, events, lunch balances and attendance information in a district-wide consistent fashion, and allows parents to view attendance, grades and other performance data. The price remained unchanged from the previous fiscal year.	\$66,310	July 1, 2021 - June 30, 2022
Information Technology / General Fund	CuteFTP / CDW Government	Data Transfer	IT: CuteFTP is a Windows-based File Transfer Protocol (FTP) that provides designated Information Technology staff the ability to upload, download, and edit files on remote FTP services. This is a one year support and maintenance renewal.	\$200	July 10, 2021 - July 9, 2022
Information Technology / General Fund	Disaster Recovery Program / CCS Disaster Recovery Services, LLC	Disaster Recovery	The CCS Disaster Recovery Service Quickship Program ensures continuity of operations in case of a disaster by delivering and installing mirror-image replacement hardware to our designated disaster recovery or alternate site, including servers, network switches, peripherals and other equipment. The price remained unchanged from the previous fiscal year.	\$3,420	July 18, 2021 - July 17, 2022
Information Technology / General Fund	OnBase Premium Subscription / ImageSoft, Inc.	Technical Support	OnBase Premium Subscription provides a training solution for all employees that use OnBase, including over 200 hours of technical training for end users, support reps, and new employees. The price has decreased 15% from the previous fiscal year. A one-time discount has been applied.	\$2,932	July 1, 2021, - June 30, 2022
Information Technology / General Fund	Organization Management System (OMS) / San Bernardino County Superintendent of Schools (SBCSS)	Event Management	OMS is a subscription service that provides a fully featured event management solution for scheduling staff training events with participant registration features. The service is fully hosted by SBCSS and is used by many other districts and schools across the state. There is no price change from the previous fiscal year.	\$2,000	July 1, 2021 - June 30, 2022

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Information Technology / General Fund	SMARTnet / Resilient Communications	Network Equipment	The district utilizes complex and costly network equipment to provide Internet and other services to the schools. The district keeps up maintenance and support agreements for this equipment so technical support, software updates and hardware support are available. The price has increased 16% from the previous fiscal year.	\$12,177	July 1, 2021 - June 30, 2022
Information Technology General Fund	HP Tableau and DWH Servers / Sehi Computer Products, Inc.	Server Equipment	The TABDB server is the database server for the Tableau application. Tableau is used for students test performance by the Assessment department. The DWH server is the database server that hosts web applications data for Fiscal Services, Human Resources, Benefits Management, Nutrition Services, Elementary and Secondary Education, and the Public Information Office. The HPE Warranty Foundation Care covers 24x7 support which is necessary to provide critical security updates and ensure system availability in case of hardware failure, and that the district can receive prompt hardware and software support in case of emergencies.	\$1,500	July 1, 2021 - June 30, 2022
Information Technology General Fund	CodeSmith Generator / CodeSmith Tools	Web Development	CodeSmith Generator is a software development tool for web application developers to produce higher-quality, more consistent code in less time. This tool enables developers to efficiently create custom templates for any language (C#, Java, VB, PHP, ASP.NET, SQL, etc), automate SQL script execution, and integrate with Visual Studio project solutions.	\$396	June 1, 2020 - May 31, 2021
Information Technology General Fund	GFI Mail Archiver / CDW-Government	Email Backup	GFI Mail Archiver is a software application which archives the incoming and outgoing mail messages for legal compliance. The renewal agreement provides maintenance and support of the district's existing 4,000 licenses for the GFI Mail Archiver application. The price has increased 15% from the previous fiscal year.	\$11,700	May 14, 2021 - May 13, 2022
Information Technology General Fund	Microsoft / Softchoice	Microsoft Support	Microsoft Premier Support is a 24x7 break fix support from enterprise-trained engineers across all Microsoft technologies. This Entry Level package include Support Account Management (80 hours), 24x7 support for On-Prem Microsoft Products (20 hours), 24x7 support for Microsoft Cloud Products (as needed), 24x7 Cyber Incident Response, and Advisory Calls or Services with Microsoft Certified Engineers (40 hours).	\$59,355	May 19, 2021 - May 18, 2022
Transportation / General Fund	Cummins Cal Pacific	Diagnostic Software	Transportation: Cummins Insite Pro is a diagnostic software used for the repair of Cummins' engines in certain buses.	\$1,638	July 1, 2021 - June 30, 2022
Transportation / General Fund	Mitchell1	Tech Support Software	Transportation: Annual Software Subscription Renewal for Prodemand which is an online resource for technical repair manuals to assist the mechanics when working on the various vehicles. NOTE: Due to COVID-19 quote has been delayed. Budget is a NTE amount.	\$1,099	July 1, 2021 - June 30, 2022

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Transportation General Fund	FleetSoft / FleetSoft	Inventory Management	The FleetSoft maintenance and support agreement includes telephone and email support, maintenance releases, software updates, major version upgrades, software installation support, data conversion and migration with feature-functionality guidance for inventory management tools.	\$1,495	May 1, 2021- June 30,2022
Transportation General Fund	Trans Traks / Perseus Associates, LLC	Transportation Tracking Software	The transportation department has used the employee time-keeping portion of the TransTraks Transportation Data Management system for the past seven years. The department now desires to implement the entire TransTraks system to manage additional department data such as: accidents, student routing, dispatch, field trips, employee training, time-keeping and other transportation department specific employee records.	\$11,075	July 1, 2021 - June 30, 2022

**Elementary Education Emergency Fund Total**

**\$144,391**

**Information Technology Emergency Fund Total**

**\$1,400**

**Information Technology General Fund Total**

**\$159,990**

**Transportation General Fund Total**

**\$15,307**